



SOCIAL VALUE

Social Value Report 24/25



QMS.UK

At QMS, social value is not an initiative, it is the foundation of who we are and how we operate. From the people we employ to the suppliers we support and the charities we champion, every decision we make is guided by a commitment to strengthening our local communities and driving meaningful, lasting impact.

Our People: Local Talent, Lasting Careers

Our greatest achievement will always be our team of outstanding individuals, all of whom live in the South West. As a proud Devon-based business, we believe that employing locally is one of the most powerful ways we can reinvest in our region.

Our current team of 37 colleagues reflects our staffing level for this trade year, but this is just the beginning. Thanks to the continued success and strength of the business, QMS is now actively seeking new talent to join our growing team. This commitment not only strengthens our business but also creates fresh opportunities for individuals across the South West to build rewarding, long-term careers with us.

Our workforce is diverse, highly skilled, and directly employed, creating stability and quality across every project. Many colleagues have been with QMS for over a decade, proof of our dedication to creating not just jobs, but long-term careers.

We champion training and development at every level. From day one, every employee is welcomed into a detailed training and development programme that is tailored to the individual. We fully understand that everyone learns at different levels and at their own pace, so we encourage and support each team member to progress in a way that matches their abilities while still meeting the demands of the business. This includes statutory training such as first aid, manual handling and fire awareness, alongside detailed product and process training that equips our people with the knowledge and confidence to excel.

- Crew Supervisors have achieved nationally recognised qualifications such as NVQs and Site Supervisor Safety Training Scheme certifications.
- We prioritise local training providers wherever possible, ensuring investment stays within our community.
- Every member of our estimating and contracting teams has grown with QMS, progressing from entry-level operatives into management roles through experience, hard work and development opportunities.

Our philosophy is simple: when our people thrive, QMS thrives.

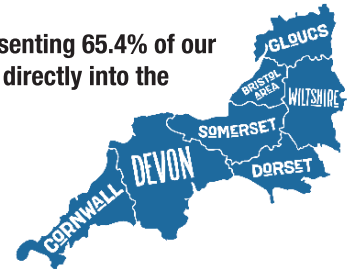


Our Supply Chain: Investing Locally

QMS is only as strong as the partnerships that support us. That is why we remain steadfast in sourcing locally, strengthening our economy and building sustainable supply relationships.

- 114 approved suppliers support our operations.
- 84 suppliers, representing 73.7%, are based within the five counties of the South West (Cornwall, Devon, Dorset, Somerset and Wiltshire).
- 77 suppliers, representing 67.5%, are right here in Devon.

This year, £2,301,434 representing 65.4% of our total costs, was reinvested directly into the South West economy.



But we are not stopping there. Each year, we evaluate our supply chain to identify opportunities to bring even more of our business home, without ever compromising on quality or service. This ongoing process ensures that QMS remains a proud contributor to local prosperity.

We also embed sustainability into our supply choices:

- Our corporate and protective clothing is sourced within Devon and partly manufactured from recycled plastic bottles.
- All waste generated from our operations is either recycled or processed responsibly through incineration, ensuring nothing goes to landfill.

Our Community: Giving Back, Growing Together

Fundraising

Our flagship event, the Fairway to Devon Charity Golf Day, brings together local businesses and supporters for a cause close to our hearts, the Lighthouse Construction Industry Charity.

- In 2025 alone, the event raised £5,725.
- To date, QMS has raised over £40,000 for this incredible organisation.
- The Lighthouse Charity provides essential emotional, physical and financial wellbeing support to the construction community, a mission we are deeply passionate about.



Grassroots Sport

We proudly sponsor Brixham Under 13s Rugby Team, celebrating not only their talent on the pitch, with 20 wins, 1 draw and 204 tries last season, but also the friendships, teamwork and resilience they build off it. Supporting youth rugby is our way of investing in the next generation.



Company Safety and Well-being Stand Down

We facilitate regular team-building days to strengthen and encourage collaboration while boosting morale. We foster a culture of open communication using Mentimeter to ensure every voice is heard. Our recent team-building event reinforced cross-departmental collaboration and demonstrated we are stronger together, directly supporting job satisfaction and personal resilience.

Charitable Support

In addition to our fundraising efforts, QMS has donated £8,500 this year to three remarkable charities:

- PATH Torbay – providing food, shelter and essentials for the most vulnerable in our region.
- The Exeter Foundation – supporting local charities and community projects to improve prosperity across Exeter.
- The ATLAS Foundation - giving disadvantaged children the education, health and inclusion opportunities they need to build brighter futures.

Looking Ahead

At QMS, we recognise that our role as a business goes far beyond delivering exceptional services. We are employers, partners and neighbours, and we take that responsibility seriously.

- Employing locally, we create sustainable careers.
- Sourcing locally, we strengthen the South West economy.
- Supporting charities and community initiatives, we create opportunities and change lives every single day.

We are proud of the £2.3 million invested into our community this year, but even prouder of the positive impact behind those numbers. Looking ahead, our mission is clear: to keep building stronger communities together, by growing our team, deepening our local partnerships and expanding the positive impact we make across the South West.

Sporting Excellence

We are equally proud to support Dillon Howells, a Team GB Aquabike athlete who has competed across Europe in 2024 and 2025. With our QMS logo emblazoned on the front of his Team GB cycling outfit, Dillon has flown the flag for both his country and our company.

- Dillon finished 10th in the 2024 World Championships in Malaga.
- He progressed to 5th place in the 2025 European Championships in Pamplona.
- He secured a silver medal at the 2025 British Championships.

Supporting Dillon on his journey towards gold and his ambition for Olympic status is a privilege and we are proud to stand behind him as he continues to achieve sporting excellence.





For FREE advice and quotation:

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